

Moderley & Your Data: The Truth

Who are you? How qualified are you?

Hello, before we begin, my name is Luca; what makes me so entitled to speak on this? Well, I am an 3 year Audio-Visual Technician where my School district uses both Google Workspace & Microsoft Office (365); I am well versed in both and can speak fluently on both and how each works. All devices I work with are managed by the district and I am fluent in how device management works; whether through Workspace, or Office. I am also versed in FERPA Guidelines for US school IT services, and GDPR for EU privacy guidelines. I have also taken the entire course of CompTIA/TestOut Tech+.

Microsoft Intune

What IS Microsoft Intune?

Microsoft Intune, in itself is a software organizations and enterprises alike use to manage their devices.

It is a very useful tool for companies that distribute their own devices and need to manage company-owned hardware and software.

Does Moderley use Intune?

Yes, Moderley utilises Intune on employee devices; as far as we have heard and collected, they have the following policies enabled:

- Viewing device location, IP, and IMEI
- Viewing active users on the device & their emails
- Remotely factory reset your device
- Take screenshots from your computer
- See your files and their contents
- Monitor browser activity

Why is Moderley using Intune so bad?

Moderley does not provide work laptops, computers or other devices to their employees; which allows them to do the above things to your device. Without your permission, but you technically agree to it when you sign onto Intune on your device.

Sketchy Practices using Intune

Multiple times, Moderley has shown abuse toward Intunes features and shown they cannot responsibly handle Employee device management.

Multiple former employees have come forward on multiple occasions; going on-file that whenever they expressed the thought of resigning, or they acted wrong; they'd be threatened with a Factory reset.

Additionally, most were scared to do as well due to the threat knowing their device would be wiped.

Most past Head Office & Executives have stated that after resigning or termination your device would get wiped.

Most commonly during Termination, but also would happen if you resigned on not great terms.

Moderley doesn't use it to protect peoples data, it's to fear-monger people into staying and to ruin people's presence online by wiping their computers.

Multiple times, Moderley has tried to force or trick people into their Intune. For example, you cannot view documents or files marked "Confidential" unless you install Microsoft apps with their Intune. In addition, when I was Head Office, Executives had tried to trick me into activating onto Intune. I work in Education (I made them aware of this), where I must abide by FERPA and also, it is my personal laptop; they do not need access to my personal files including Tax documents.

“GDPR” at Moderley

Moderley has violated the EU's GDPR legislation countless times. For example, if you are a former member; they likely dislike you. Email gdpr@moderley.com; if you are not liked, they won't respond. Even if they do like you, they will never respond or take months to respond.

Legally, they now have to respond, they follow both the [Data Protection Act of 2018](#), and [GDPR](#). So, if they don't like you; you'll be asked for ID, despite the ICO not licensing them to ask for it.

Handling of IPs

What is an IP Address?

Your IP address is essentially the identifier for your device on the networking side of things. So, if you connect to their Intune or VoIP as a staff member, it's stored automatically as you're on their network now. All wifi you connect to receive your IP; your IP contains your approximate location, usually dumbed down to a city/town near you. So, it is not very safe to have your IP shown to irresponsible or untrusted individuals.

What does my IP have to do w/ Moderley?

Moderley, again and again has shown common disregard for member data and has regular access to lots of IP Addresses which they do not take proper precaution to secure and cover to ensure member safety.

Their online chat platform allows all PTAs & higher with access to the platform see your IP when you open the page containing the chat widget. PTAs and all ranks with access to this dashboard are frequently fired or resign on bad terms; meaning they could use your IP for malicious purposes, without Moderley doing anything for your privacy.

Additionally, if you are on their Intune or VoIP platform as a Staff member; your IP is stored in their systems.

Moderley Executives have lots of evidence against them on the fact they do not handle IPs safely.

Concluding Statement

In conclusion, your data is not safe with Moderley; especially if you are a Staff Member or have used their Online chat platform to contact support.

They automatically store some sort of PII on you if you: Have called their Helpline (phone number), Have emailed them (email address), Have used their live chat (IP address), Logged into their PBX Server (IP address), Logged into their Microsoft on your device not in the browser edition (IP address, other private device info).

Signed with love,

– **luca/snowfallmelodies**

Assistant Exposal & Statement Manager - moderley.online

Senior Management - Exposing Moderley (exposingmoderley.co.uk)

Get in Touch:

Email: luca@moderley.online

Phone: +44 1935639051 x103

My Desk phone will only be answered during specific hours of the day, please email if you are able to do so to receive a faster response.

Use a Burner Phone / Email and you will be provided with the same services if you used your personal one.

Have a case to submit? Email cases@moderley.online or call +44 1935639051 for a platform to speak on.

Please remember; you are entitled to a platform, whether we provide you that or not, it's your responsibility to notify local enforcement and/or Police Scotland about your story, if any crimes were committed.

Sources

- Multiple Former Head Office & Executives as Moderley (some Neutral against the group).
- "What is Microsoft Intune?" - Microsoft
(<https://learn.microsoft.com/en-us/Intune/Intune-service/fundamentals/what-is-Intune>)
- "What is GDPR?" - EU Government
(<https://gdpr.eu/what-is-gdpr/>)
- Personal experience using Microsoft, Google and apps from the perspective of an Audio-Visual Technician
- Knowledge backed from previous MSFT Admin on Moderley; Charlie W.